

FROM: D. G. PASSENGER SALES
TO: ALL GSA'S & TRAVEL AGENTS
SUB: ZBR-DXB & V.V. FARES

REF.: 41-300/1313
ISSUE DATE: 17 AUG 16
EFFECTIVE DATE: 18 SEP 16



ROUTE	CURRENCY	B14D	M45D	S3M	Q3M	KOX	NOX	TOX
ZBR-DXB	IRR	3,500,000	3,900,000	4,300,000	4,700,000	2,000,000	2,200,000	2,400,000
DXB-ZBR	AED	370	420	460	500	220	240	260
MAXIMUM STAY		14 DAYS	45 DAYS	3 MONTHS			NOT APPLICABLE	
OPEN RETURN		NOT PERMITTED	PERMITTED					

ROUTE	CURRENCY	LRT	VRT	YRT	LOW	VOW	YOW
ZBR-DXB	IRR	5,100,000	5,800,000	6,500,000	2,600,000	3,000,000	3,300,000
DXB-ZBR	AED	540	610	690	280	320	350
MAXIMUM STAY		ONE YEAR			NOT APPLICABLE		
OPEN RETURN		PERMITTED					

TERMS AND CONDITIONS

RESERVATION & TICKETING	B & K/N/T Classes: Reservation & Ticketing must be completed at the same time.
ONE WAY TICKET	Permitted for passengers having permanent residence in the destination country or onward confirmed ticket.
COMBINATION/ MIXED CLASS/ OPEN JAW	M/S/Q/L/V/Y Classes: Permitted. In case of combination, mixed class or open jaw, the lower fare validity & rules are applicable to the entire journey.
NO-SHOW PENALTY	On sectors originating from Iran: IRR 1,000,000 / On sectors originating from Dubai: AED 110 NOTE: This penalty applies to both ADT & CHD.
REFUND/ CANCELLATION/ REBOOKING	1. M/S/Q/L/V/Y Classes: <ul style="list-style-type: none"> REFUND: <ul style="list-style-type: none"> Unused Ticket: Charge IRR 600,000 /70AED (In case of No-Show, only collect No-Show penalty). Partly Used Ticket: Deduct applicable one-way fare as described in below note + Used taxes + Refund Charge (IRR 600,000/70AED) from total fare & refund the balance (In case of No-Show, only collect No-Show penalty). Note: Applicable one-way fare: YOW for YRT & VOW for VRT & LOW for M45D/S3M/Q3M/LRT. REBOOKING: <ul style="list-style-type: none"> Permitted within ticket validity, charge IRR 600,000 /70AED & Reissue ticket (In case of No-Show, only collect No-Show penalty).

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REFUND/ CANCELLATION/ REBOOKING	<p>2. B Class:</p> <ul style="list-style-type: none"> • REFUND: <ul style="list-style-type: none"> - Unused ticket: Charge IRR 600,000/70AED (In case of No-Show, only collect No-Show penalty). - Partly Used Ticket: Not-refundable • REBOOKING: <ul style="list-style-type: none"> Permitted within ticket validity; Charge IRR 600,000/70AED & reissue ticket (In case of No-Show, only collect No-Show penalty). <p>3. K/N/T Classes:</p> <ul style="list-style-type: none"> • REFUND: <ul style="list-style-type: none"> Charge IRR 600,000 /70AED (In case of No-Show, only collect No-Show penalty). • REBOOKING: <ul style="list-style-type: none"> Charge IRR 600,000 /70AED & reissue ticket (In case of No-Show, only collect No-Show penalty). <p>4. Above penalties apply to both ADT & CHD.</p>
UPGRADE	Permitted for all classes except B14D (Collect fare difference + applicable penalty & reissue ticket).
DISCOUNTS	CHD: 25% of applicable ADT base fare / INF: 90% OF applicable ADT base fare.
TAXES	<ul style="list-style-type: none"> - In addition to base fares, all the applicable taxes must be collected. - YQ Tax: 150,000 IRR (20 AED) per coupon (for applying YQ tax, all tickets must be issued using agent assisted or manual method).
REMARKS	<ul style="list-style-type: none"> - All fares & regulations have been updated in the EP's Airfare System. - SSR: DOCS (Mandatory) - SOTO Ticket Issuance: Permitted. - Upon effective date of this circular, the fares in circular referenced No. 1221 dated 17 MAR 15, is no further effective.

Best regards


Alireza Ardekanian
Director General Passenger Sales

