

Dear Trade Partner,

As of 1 March 2018, Etihad Airways will suspend flights between Abu Dhabi and Jaipur. Guests holding bookings on/before 18 October 2017 for travel on/after 1 March 2018 will be offered the following options:

Re-booking / Rerouting

For partially used/fully unused tickets, re-booking / re-routing is available on EY**/9W flights to Jaipur via BOM/DEL Journeys to/from JAI may be rerouted via DEL/BOM, for e.g. AUH -DEL/BOM-JAI v.v.

Rebooking must be made in the same RBD or the lowest available RBD in the same cabin. Any date change fee as well as fare difference arising from the rerouting is waived for this one instance only.

Re-routing and endorsement onto other airlines are not permitted except 9W.

Cancellation/Refund

Refund is permitted free of charge whether the ticket is wholly unutilized or partially utilized as long as there are travel segments on/after 01March18 which are impacted by this cancellation/termination.

Refund on partially utilized ticket must be calculated based upon pro-rata mileage flown

Guests may contact their travel agent through whom the original ticket was purchased or any Etihad office to process the refund

Please ensure the PNR is updated with the remark "CW145 Invol cancel due JAI flight suspension"

For more information please contact your Tehran office Etihad Airways at 22055556.

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