

همکاران محترم آژانسهای هواپیمایی

پیرو بخشنامه شماره 27824 مورخه 18 مرداد 1397 سازمان محترم هواپیمایی کشوری در رابطه با نرخ تسعیر ارز در سیستمهای رزرواسیون بلیط هواپیما به منظور شفافیت و اطلاع رسانی دقیقتر از کلیه آژانس های هواپیمایی سراسر ایران درخواست می گردد نسبت به رعایت موارد مشروحه دقت لازم را به عمل آورند.

1. Refund unused ticket

Method of calculation would remain as EK Standard Procedure based on original BSR as before with no change such as below:

Total value of original ticket – (Data Change Penalty * BSR rate original ticket)

2. **Partially used tickets** would follow EK standard procedure concept with no changes.

3. Unused tickets

3-A) Tickets holding Issue Date on/before 8th AUG regardless of same NUC or NUC Change follows EK standard procedure as past.

Example 1: Issued date before 8th AUG, Same NUC

Ticket issued on 4th AUG with BSR rate 4th AUG equal to IRR 44,070, Fare USD 2020

Date change on 12th AUG where BSR 12th AUG is IRR 92,836, Same Fare USD 2020

Penalties to be applied: Date change which is equal to USD 50 (Example)

Method of calculation is as per EK standard procedure as before without any change as:

$$[\text{USD } 50 * \text{IRR } 44,070] + [2020 * (92,836 - 44,070)]$$

Example 2: Issued date before 8th AUG, NUC Change

Ticket issued on 4th AUG with BSR rate 4th AUG equal to IRR 44,070, Fare USD 2020

Date change on 12th AUG where BSR 12th AUG is IRR 92,836, Fare USD 2450

Penalties to be applied: Date change which is equal to USD 50 (Example)

Method of calculation is as per EK standard procedure as before without any change as:

$$[\text{USD } 50 * \text{IRR } 44,070] + [(2450 * 92,836) - (2020 * 44,070)]$$



3-B) Tickets holding Issue Date on/after 9th AUG with same NUC or NUC Change follows **NEW** calculation rule as per CAO instruction under below conditions:

Example 3: Issued Date on/after 9th AUG, Same NUC

Ticket issued on 9th AUG with BSR rate 9th AUG equal to IRR 42,000, Fare USD 2020

Date change on 12th AUG where BSR 12th AUG is IRR 92,836, Same Fare USD 2020

Penalties to be applied: Date change which is equal to USD 50 (Example)

NEW As an example method of calculation is USD 50* IRR 92,836 only

Example 4: Issued date on/after 9th AUG, NUC Change

Ticket issued on 9th AUG with BSR rate 9th AUG equal to IRR 42,000, Fare USD 2020

Date change on 12th AUG where BSR 12th AUG is IRR 92,836, Fare USD 2450

Penalties to be applied: Date change which is equal to USD 50 (Example)

NEW As an example method of calculation is:

$$[\text{USD } 50 * \text{IRR } 92,836] + [(2450-2020)*92,836]$$