



June 01, 2020

Dear Valued Partner,

We are committed to getting your customers home safely in this time of uncertainty. To ensure their journey back home is smooth and seamless, please stay well-informed of our updated policies and purchase conditions.

Further to our communications in April on a governmental requirement for full passenger passport details to successfully ticket itineraries departing Doha, we are pleased to inform an update to this directive. Effective 02 June 2020, Qatar Airways will only require full passport details post ticketing / pre-departure. Further description is as follows:

- SSR DOCS elements should be updated with correct information post ticketing/pre-departure.
- This is applicable for all Qatar Airways flights that are operated from Doha or transiting through Doha. It does not apply to flights with Doha as the final destination.

For any further clarification, please contact your local Qatar Airways sales representative. We wish your customers a safe journey home.

Sincerely,
Qatar Airways Team