

Qatar Airways accepts passengers to online destination on QR operating flights only

Dear Trade partners,

Kindly be informed that with immediate effect, Qatar Airways will not be able to accept passengers originating from IKA to any onward destination operating by Other Airlines (including domestic flights).

Examples:

- 1. IKA-DOH-YUL (QR) YUL-YYZ (AC), QR can only accept the route IKA-DOH-YUL (QR)
- 2. IKA-DOH-FRA (QR) FRA-YUL (AC), QR will only accept the route IKA-DOH-FRA (QR) and passenger must be eligible to enter Germany
- 3. IKA-DOH (QR) DOH-LHR (BA), QR will not be able to accept (as QR needs to accept the customer only to DOH and only Qatari's can enter Qatar)
- IKA-DOH-LHR (QR) LHR-LAX (AA), QR will only accept the route IKA-DOH-LHR (QR) if passenger is USA citizen holding United States Passport (Iranian citizen with United States Permanent Residency will not be accepted as they are not eligible to enter United Kingdom)

Impacted passengers can choose one of the following options:

- 1. Refund without penalty.
- 2. Exchange EMD for future travel with 10% additional value
- 3. Reissue to final destination QR online point without additional charges.

For the options 1 and 2, calculation has to be based on unutilized value and all applicable conditions of the latest version of Passenger Guidelines COMM1059 shall be followed.

For more information please contact your local Qatar Airways sales representative, refer to Amadeus or visit us at

gatarairways.com/ir

https://tradepartners.gatarairways.com

aparat.com/qatarairways