

Our Ref: 21-8-708
Date: 24-Aug-21



به نام خدا

رؤسای محترم شعب "هما" و دفاتر خدمات مسافرت هوایی
موضوع: شرایط فروش مسیرهای بین المللی "هما" به شعب شهرستان با شروع مسافرت خارج از ایران
احتراماً نرخ و شرایط نرخی در مسیرهای بین المللی "هما" (BRD22) جهت صدور بلیت از تاریخ این بخشنامه، در دوره پروازی (01JAN22-31DEC22) به شرح ذیل اعلام میگردد.

| Conditions of IR PTF Fares | Business Compartment | | Economy Compartment | | | |
|---|---|--|---|---|---|---------------------------------------|
| | Flexible | Basic | Eco Flexible | Eco Basic | Eco Saver | |
| 00.TITLE/APPLICATION | IR Online/Combination fares for OW/RT/OJ journeys to Iran. Fares are saleable worldwide. In case of sale in Iran SOTO charge will be apply.(No commssion will be apply for soto charge) | | | | | |
| 01.BOOKING CLASS | J, C | I | Y, S, V | Q, K, M | N, X, L | |
| 03.SEASONALITY | Travel commencement 01JAN22-31DEC22 on the first international sector to Iran. | | | | | |
| 04.FLIGHT APPLICATION | IR International network. IR Domestic network in connection with International. | | | | | |
| 05.ADVANCE RES/TICKETING | Reservation and Ticketing according to System Time Limit. Open segment is not allowed for on any RBDs. | | | | | |
| 06.MINIMUM STAY | -- | -- | -- | -- | -- | |
| 07.MAXIMUM STAY | One Year | 3 Months | One Year | One Year | 3 Months | |
| 10.PERMITTED COMBINATIONS | 1/2RT of subclasses permitted.The most restrictive validity conditions will be applied. Domestic full fare will be collected in connection with International flights. | | | | | |
| 11.BLACKOUT DATES | -- | | | | | |
| 12.SURCHARGES | YQ USD5.00 Per International sectors applies. Infants are exempted | | | | | |
| 16.PENALTIES-CHANGES/CANCELATION (VOULENTRY CHANGES) | Change of Reservation Date (CHD=ADT) : | Before DEP | Permitted free in the same or higher RBD | USD20 or EQUIV + TKT Exchange | Permitted free in the same or higher RBD | USD20 or EQUIV + TKT Exchange |
| | | After DEP | Permitted free in the same or higher RBD | USD20 or EQUIV + TKT Exchange | Permitted free in the same or higher RBD | USD20 or EQUIV + TKT Exchange |
| | Remark | | Penalties above are calculated on modified segments separately. No-show fee applies to modify within 24hours to departure | | | |
| | No-Show (CHD=ADT) : | Before DEP | USD40 or EQUIV | USD40 or EQUIV | USD40 or EQUIV | USD40 or EQUIV |
| | | After DEP | USD40 or EQUIV | USD40 or EQUIV | USD40 or EQUIV | USD40 or EQUIV |
| | Remark | | No-show penalty applies to segments with any cancelation/modification as of 24hours to departure | | | |
| | Refund (CHD=ADT) : | Before DEP | USD30 or EQUIV or No-show fee in case | USD30 or EQUIV or No-show fee in case | USD30 or EQUIV or No-show fee in case | USD30 or EQUIV or No-show fee in case |
| | | After DEP | One Way fare in the same RBD will be deducted. If no OW fare available for the same RBD,next available higher RBD with OW fare will be deducted + No-show fee in case | | | |
| | Remark | | Above penalties are calculated per unused outbound/inbound sectors separately. No-Show must be considered If occurred. | | | |
| | Upgrade, Downgrade, Change RBD, Reroute : | Before DEP | To Lower fare: Refund & Issue New Ticket. | | | |
| After DEP | | To Higher fare: Fare Difference, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange To Lower fare :Refund & Issue New Ticket | | | | |
| Remark | | To Higher fare: Fare Difference based on date of issue, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange In case of upgrading within the same flight, only fare difference will be applied | | | | |
| Extend: | Before DEP | Ticket exchange + Fare Difference, Apply No-Show fee or Change of reservation fee in case. | | | | |
| | After DEP | Validity Extension is not permitted | | | | |
| 18.TICKET ENDORSEMENT | REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE | REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE | REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE | REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE | REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE | |
| 19.CHILDREN/INFANT DISCOUNTS | Child (Over 2 years - Under 12 years)=25% of ADT fare, Infant (Under 2 years old)=90% of ADT fare, Unaccompanied Minors (5 - Under 12 years)=No Discount | | | | | |
| 23.MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE) | 40 kg | 40 kg | 30 kg | 30 kg | 30 kg | |
| Remarks | INF=10KG for all RBDs. | | | | | |
| | Passenger types :IN90,CH25,CD(Senior over 60years),DP(Diplomat) Verified document is required for discount fares (DP Diploma) VOID of ticket on international route is permitted without any penalty.In case of void the PNR completely will be cancelled. | | | | | |

حمیدرضا کشاورز
مدیرکل فروش مسافر