Arriving in Dubai

This is a step-by step guide to the measures we're taking to keep you safe and protected on your journey to Dubai.
Check the travel requirements before you depart and have all your documents ready for check-in.

Emirates

In flight

Find information about flights, services and travel requirements on our COVID-19 hub.

During your flight

All our cabin crew are wearing masks

Please wear your mask at all times except when eating or drinking. Dispose of used masks inside the waste bag in your seat pocket

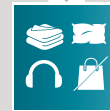We offer spare masks and hand sanitisers

The lavatories are cleaned every 45 minutes on flights over 1 hour and 30 minutes. Lavatories have sanitising soap with handwashing instructions

The air is constantly cleaned through HEPA filters that remove 99.9% of bacteria and germs. The air is fully exchanged every 2-3 minutes

Our Boeing 777 social area, and A380 Onboard Lounge, Shower Spa and First Class social area are open with safety measures

Comfort items (mattresses, blankets and headphones) are hygienically sealed. Reading materials have been removed

Single-use menus in First and Business Class. In Economy Class the cabin crew will share the menu options. View a digital menu in the Emirates App or offline via our OnAir onboard Wi-Fi

All food and beverages are hygienically prepared

After landing

Keep a safe distance from others as you leave the aircraft

All aircraft are deep cleaned in Dubai

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