

شماره: ۲۳-۸-۸۶۰
تاریخ: ۱۴۰۲/۰۶/۰۱



رؤسای محترم شعب "هما" و دفاتر خدمات مسافرت هوایی
موضوع: شرایط فروش مسیرهای بین المللی "هما" با شروع مسافرت از ایران

احتراماً نرخ و شرایط نرخ در مسیرهای بین المللی "هما" (PTF24) جهت صدور بلیت از تاریخ این بخشنامه، در دوره پروازی (01JAN24-31DEC24) به شرح ذیل اعلام میگردد.

Conditions of IR PTF Fares		Business Compartment			Economy Compartment			
		Flexible	Basic	Eco Flexible	Eco Basic	Eco Saver		
00.TITLE/APPLICATION		IR Online/Combination fares on OW/RT/OJ journeys from Iran and saleable worldwide. SOTO is permitted						
01.BOOKING CLASS		J, C	I, D	Y, S, V	Q, K, M	N, X, L, U		
03.SEASONALITY		Travel commencement 01JAN24-31DEC24 on the first international sector from Iran.						
04.FLIGHT APPLICATION		IR International network. Also IR International network in connection with Domestic flights.						
05.ADVANCE RES/TICKETING		Reservation and Ticketing according to System Time Limit. Open segment is not allowed for on any RBDs.						
06.MINIMUM STAY		--	--	--	--	--		
07.MAXIMUM STAY		One Year	3 Months	One Year	One Year	3 Months		
10.PERMITTED COMBINATIONS		1/2RT of subclasses permitted.The most restrictive validity conditions will be applied. IR Domestic sector (RBD Y only) in connection with international flight is permitted free. Domestic full fare will be collected in connection with BAK/BEY/BGW/DAM/DOH/DXB/KWI/NAJ/NJF.						
11.BLACKOUT DATES		--						
12.SURCHARGES		YQ USD10.00 Per International sectors applies. Infants are exempted						
16.PENALTIES-CHANGES/CANCELLATION (VOULENTY CHANGES)	Change of Reservation Date (CHD=ADT) :	Before DEP	Permitted free in the same or higher RBD	USD50 or EQUIV + TKT Exchange	Permitted free in the same or higher RBD	USD50 or EQUIV + TKT Exchange	USD50 or EQUIV + TKT Exchange	
		After DEP	Permitted free in the same or higher RBD	USD50 or EQUIV + TKT Exchange	Permitted free in the same or higher RBD	USD50 or EQUIV + TKT Exchange	USD50 or EQUIV + TKT Exchange	
	Remark		Penalties above are calculated on modified segments separately. No-show fee applies to modify within 24hours to departure					
	No-Show (CHD=ADT) :	Before DEP	USD120 or EQUIV	USD120 or EQUIV	USD120 or EQUIV	USD120 or EQUIV	USD120 or EQUIV	
		After DEP						
	Remark		No-show penalty applies to segments with any cancelation/modification as of 24hours to departure					
	Refund (CHD=ADT) :	Before DEP	USD60 or EQUIV or No-show fee in case	USD60 or EQUIV or No-show fee in case	USD60 or EQUIV or No-show fee in case	USD60 or EQUIV or No-show fee in case	USD60 or EQUIV or No-show fee in case	
		After DEP	One Way fare in the same RBD will be deducted. If no OW fare available for the same RBD,next available higher RBD with OW fare will be deducted + No-show fee in case.					
	Remark		Above penalties are calculated per unused outbound/inbound sectors separately. No-Show must be considered If occurred.					
	Upgrade, Downgrade, Change RBD, Reroute, Extend :	Before DEP	To Higher fare: Fare Difference, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange To Lower fare: Refund & Issue New Ticket.					
After DEP		To Higher fare: Fare Difference based on date of issue, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange To Lower fare: Refund & Issue New Ticket.						
Remark		In case of upgrading within the same flight, only fare difference will be applied						
18.TICKET ENDORSEMENT		REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE		
19.CHILDREN/INFANT DISCOUNTS		Child (Over 2 years - Under 12 years)=25% of ADT fare, Infant (Under 2 years old)=90% of ADT fare, Unaccompanied Minors (5 - Under 12 years)=No Discount						
23.MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE)		45 kg	45 kg	30 kg	30 kg	30 kg		
Agent Commission		Permitted						
Remarks		Passenger types :IN90,CH25,CD(Senior over 60years),DP(Diplomat),UP(University Professor),ZZ(Youth),UM(Unaccompanied minor) Verified document is required for discount fares (DP Diploma) VOID of ticket on international route is permitted without any penalty.In case of void the PNR completely will be cancelled.						

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مدیرکل فروش مسافر