

EXCESS BAGGAGE

Factsheet

(Version 1.0, as at: 1 September 2023)

1 INTRODUCTION

This factsheet applies for flights operated by Austrian Airlines (OS), Brussels Airlines (SN), Lufthansa (LH) and SWISS (LX) regardless of the ticket stock used.

Depending on the journey and carrier, some special restrictions and/or exceptions may apply. All ancillary baggage products are subject to the current IATA or country-specific regulations. Limited interlining between the airlines of the Lufthansa Group is possible.

If another airline is involved in the passenger's journey, IATA rules (Reso 302) and US-DoT regulations will always be applied.

In case of questions or uncertainties please contact your Lufthansa Group Agency Support.

For flights operated by Eurowings (EW), Edelweiss (WK) and Eurowings Discover (4Y) follow instructions provided by these airlines or contact your Lufthansa Group Agency Support. For Air Dolomiti (EN) flights, please contact your Air Dolomiti Sales Center.

2 PRODUCT OVERVIEW

2.1 Types of Excess Baggage

Depending on the reservation system used, travel agents may book and issue First Bag (FBAG), Second Bag (SBAG) and Additional Regular Bag (MBAG) directly in their reservation system. Flat rates apply and may be priced automatically if available in the reservation system used. Additional Excess Baggage (XBAG) has to be requested in advance but excess baggage fees can be paid only at the departure airport.

Baggage type	Code	Description
First Bag	FBAG	<ul style="list-style-type: none"> The First Bag (FBAG) is a discounted first piece of checked baggage for passengers with an Economy Light fare and only bookable with an Economy Light Fare. Weight max. 23 kg / Dimensions max. 158 cm (H+W+D*)
Second Bag	SBAG	<ul style="list-style-type: none"> The Second Bag (SBAG) is a discounted additional baggage on specific routes/markets, e.g., from/to North/Central America, selected routes commencing in South America and most routes from/to Africa) Second piece of baggage in Economy Class (incl. Economy Light fares) with a free baggage allowance (FBA) of OPC or 1PC Weight max. 23 kg / dimensions max. 158 cm (H+W+D*) Baggage exceeding weight and/or dimensions will be treated as Excess Baggage accordingly
Additional Regular Bag	MBAG	<ul style="list-style-type: none"> The Additional Regular Bag (MBAG) is a regular additional baggage available on all routes Weight max. 23 kg / dimensions max. 158 cm (H+W+D*) for Economy Class/Premium Economy passengers Weight max. 32 kg / dimensions max. 158 cm (H+W+D*) for Business Class/First Class passengers
Additional Excess Bag	XBAG (OS/SN/LH only)	<ul style="list-style-type: none"> Additional piece of baggage on top of the FBA exceeding weight or dimensions or an Additional Regular Bag: <ul style="list-style-type: none"> in weight = Additional Heavy bag Weight max. 32 kg / dimensions max. 158 cm (H+W+D*) in size = Additional Oversize bag: Weight max. 23 kg / dimensions max. 292 cm (H+W+D*) in weight & size = Additional Heavy & Oversize bag (OFF) Weight max. 32 kg / Dimensions max. 292 cm (H+W+D*) Each Additional Excess Bag must be bought separately

* Height+Width+Depth

3 PRICING CONCEPT

In Economy Class and Premium Economy Class, a piece of baggage is considered to be excess baggage when it **weighs more than 23 kg** (up to a maximum of 32 kg) **and/or is larger than 158 cm** (the sum of width X + height Y + depth Z up to a maximum of 292 cm).

In Business Class and First Class, a piece of baggage is considered to be excess baggage when its total dimensions are **greater than 158 cm** up to a maximum of 292 cm.

Excess Baggage is any item of checked baggage which exceeds the free baggage allowance in weight, size and/or number of pieces.

The **maximum handling weight** for flights operated by the Lufthansa Group airlines is **32 kg**. Exceptions: Mobility aids (wheelchairs) and animals in the hold (AVIH), however airport restrictions may apply.

Items of baggage weighing more than 32 kg will not be accepted as travel baggage. They can be sent as air freight/cargo.

4 PREREGISTRATION

As a rule: Any non-preregistered excess baggage is subject to space availability.

- **OS:** Any bag exceeding 158 cm (sum of dimension) must be registered in advance via SSR XBAG
- **SN:** Passengers may check in a **maximum of 5 pieces**. Any bag exceeding 158 cm (sum of dimension) must be registered in advance via SSR XBAG
- **LH:** If the number of checked items exceeds the free baggage allowance, excess baggage must be requested via SSR XBAG and confirmed prior to check-in. The weight and dimensions of the excess baggage must be entered in the booking: length x width x height in centimeters.
- **LX:** Up to **4 additional pieces of baggage** (exceeding the free baggage allowance) per PNR are permitted. Please contact your Agency Support team for the request.

5 CONDITIONS

The change and refund conditions for baggage products are detailed in the table below.

Baggage type	Involuntary ticket change and refund	Voluntary ticket change or refund	Stand-alone refund
First Bag	✓	According to ticket conditions	X
Second Bag	✓	According to ticket conditions	X
Additional Regular Bag	✓	According to ticket conditions	X
Additional Excess Bags	✓	According to ticket conditions	X

In case of an upgrade where the free baggage allowance would be higher than in the previous compartment, baggage products are refundable.

6 EXCEPTIONS

6.1 Status Customer

- HON Circle members, Senators and Star Alliance Gold members can check in one additional bag free of charge (except when they are traveling on an Economy Light fare).
- Golf equipment is transported free of charge for HON Circle members, Senators and Star Alliance Gold members. This does not apply if they are traveling on the Economy Light fare and excludes routes to/from the USA and Canada.
- Frequent Travellers can check-in one additional bag free of charge when traveling in Economy Class (except when they are traveling on the Economy Light fare). In all other travel classes, Frequent Travellers will receive the standard free baggage allowance.

6.2 Infants

- Irrespective of the booked travel class (except for the Economy Light fare), the route and their Miles & More status, infants (0-2 years) are entitled to a free baggage allowance of one item of baggage up to a maximum of 23 kg and 158 cm (width + height + depth).
- Suitable child seats, baby baskets or fully foldable travel pushchairs (one piece only) may be brought on board as additional carry-on baggage free of charge. Pushchairs will be labelled accordingly during check-in and transported in the cargo hold. Travelers can take

so-called “pocket buggies” on board with them as part of their permitted carry-on baggage allowance.

- When travelling with infants passengers can bring one collapsible stroller or carrying basket or car seat per booked infant.
- Excess baggage cannot be applied to infants.

7 FURTHER ANCILLARY BAGGAGE PRODUCTS

7.1 Musical instruments

Musical instruments with maximum dimensions of 55 x 40 x 23 cm (height x width x depth) may be transported as carry-on baggage free of charge and count as 1PC. In Economy Class, no other carry-on baggage except an additional personal item is accepted. The musical instrument must fit in the overhead bin or under the seat in front.

Musical instrument exceeding the carry-on dimensions and/or weight:

- An additional seat must be booked and paid (see 7.2 Cabin baggage on seat (CBBG)), or
- the item must be checked in
 - Musical instruments exceeding 32 kg will not be accepted (Exceptions may apply for Austrian Airlines. Please contact your Lufthansa Group Agency Support)

7.2 Cabin baggage on seat (CBBG)

The following limitations apply:

- Maximum weight 75 kg
- Maximum dimensions of
 - 155 x 42 x 25 cm (height x width x depth) for musical instruments that stand in the cabin, or
 - 110 x 42 x 50 cm (height x width x depth) for musical instruments strapped to the seat