



Date: 17Aug13  
No : 014

**DEAR AGENCY PARTNERS,**

WE WOULD LIKE TO INFORM YOU THAT, TURKISH AIRLINES ISSUES DEBIT NOTES FOR ALL MARRIED SEGMENT ABUSES THAT ARE BEING MONITORED AND 300 EUR ADM WILL BE ISSUED FOR ANY PNR /PER PASSENGER IN WHICH THE BOOKINGS CREATED VIA MS MANIPULATION. IN CASE IF A NON-IATA AGENT CAUSES MARRIED SEGMENT VIOLATION OR CREATES BOOKINGS VIA MS MANIPULATION ADM WILL BE ISSUED TO TICKETING IATA AGENCY. IT IS THE RESPONSIBILITY OF TICKETING AGENT TO CONTROL THE PNR BEFORE TICKETING. FURTHERMORE THE NON-IATA AGENTS WILL BE BLOCKED AND RESTRICTED FROM SELLING SEATS

IN ORDER TO AVOID ADMs,  
WE KINDLY REQUEST YOU TO INFORM YOUR EMPLOYEES TO CAREFULLY READ THE INSTRUCTIONS AT

<http://www.turkishairlines.com/agencyinfo>

WE WOULD LIKE TO THANK TO ALL OF YOU FOR YOUR COOPERATION.

*Globally yours ,*  
**Turkish Airlines**