

# Terhan frequency change & cancellation



Dear Trade Partner,  
Today we confirmed the frequency reduction and cancellation of our Tehran service as of 24 January 2018. Also, from 25 December 2017 - 24 January 2018, the route will be reduced to a two times weekly operation.

## New schedule (effective 25 December):

<b>Flight EY343</b>	<b>Flight EY344</b>
<b>Abu Dhabi → Tehran</b>	<b>Tehran → Abu Dhabi</b>
01.15 → 03.10	04.45 → 06.55
Tue, Sat	Tue, Sat

As a result of the cancellation of EY343/344 services to/from Tehran effective 24 January 2018, we are offering the following options for passengers who have purchased tickets on/before 18 December 2017 for travel on/after 24 January 2018.

### Re-booking / Rerouting

For fully unutilized tickets with travel completion on/before 23 Jan 18 guests can be rebooked on alternate dates based on the reduced frequency.

For partially used tickets only, re-booking / re-routing is available on EK (via DXB), WY (MCT) and LH (FRA/MUC).

## Telegram.me/Aircir

This routing is applicable only for guests whose travel documents permit them to travel to/from/via the rerouted point. Rebooking must be made on the lowest available RBD in the same cabin. Any date change fee as well as fare difference arising from the rerouting/rebooking is waived for this one instance only.

### Cancellation/Refund

refund is permitted free of charge whether the ticket is wholly unutilized or partially utilized as long as there are travel segments on/after 24 January 2018 which are impacted by this cancellation/termination.

Refund on partially utilized ticket must be calculated based upon pro-rata mileage flown Guests may contact their travel agent through whom the original ticket was purchased or any Etihad office to process the refund.

Please ensure the PNR is updated with the remark "CW151 Invol cancel due IKA flight suspension".



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