



Dear Trade Partner,

Please be advised that we have reduced the frequency on our Abu Dhabi to Tehran route. From 22 November 2017 - 12 January 2018, the route will be operated five times weekly and will revert back to daily on 13 January 2018.

New schedule (effective 22 November):

Flight EY343	Flight EY344
Abu Dhabi → Tehran	Tehran → Abu Dhabi
01.15 → 03.10	04.45 → 06.55
Mon, Tue, Thu, Sat, Sun	Mon, Tue, Thu, Sat, Sun

Re-accommodation Policy (for tickets issues on or before 16 Nov):

Rebooking/Reissue:

Guests will/can be rebooked onto the next direct AUH-IKA EY services (+ or - 1 day). Rebooking must be made in the same RBD or the lowest available RBD in the same cabin. Change fees are

waived for this one instance only; any subsequent changes will be subject to normal reissue fees. Re-routing and endorsement onto other airlines are not permitted.

Cancellation/Refund:

Refund is permitted free of charge whether the ticket is wholly unutilised or partially utilised as long as there are travel segments which are impacted by this cancellation.

Refund on partially utilised ticket must be calculated based upon pro-rata mileage flown.

Guests may contact their travel agent through whom the original ticket was purchased or any Etihad Airways office to process the refund.

Please ensure the PNR is updated with the remark "CW147 Invol change due to IKA frequency reduction".

For further information, please contact your local Etihad Airways representative.