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پیوست: ندارد

هوایی قشم  
**Qeshm Air**

**To: All Sales offices and Travel Agencies**

**Subject: Direct and Non-Stop Flights to Hamburg**

As you have already been informed all flights from THR to HAM and HAM-THR from now on will be direct and with no stop . Therefore please take the following actions for passengers with ticket in hands on TBZ-HAM and vv:

**A-If PAX wishes to travel on Direct Flights:**

1-Rebook and reissue tickets to THR-HAM or HAM-THR as appropriate.

2-PAX may have a free tickets on THR-TBZ or vv: . The ticket shall be issued based on TKT: method as below:

- Insert the code of "XLD TBZ-HAM" in all boxes of PSGRINFO, SPONSOR and SRPT
- Insert the code of "XLD TBZ-HAM" along with Ticket number in Endorsement Box
- Insert "IRR 0" in Fare Box.

**Note:** Reservation shall be made by "ON" action code even if there is seat available

**B-If PAX Refuses to Travel on THR-HAM or HAM-THR but Requests Refund:**

1-Totall Unused Ticket: Full refund with no Rebooking and Refund Charge

2-Patially Unused Tickets: Refund of the remained coupon(s) shall be on Half RT basis with no charge.

**Saeed Nasiri**

**Marketing and Sales Promotion, Director**