

## To all Travel Agencies,

This is a reminder, we have observed that many travel agencies do not insert the required contact details of the guest at origin and destination including the email address in the PNR while making booking.

Please note, that it is mandatory to insert both a valid mobile contact at origin and destination and an email address in the booking which will enable guest to receive messages from Oman Air with regards to any schedule change, flight cancellation etc. This is a requirement for all routes.

Kindly circulate the above information to all concerned and inform them to adhere to the requirement in order to avoid any inconvenience to the guest.

We wish to thank you for your continuous support and cooperation. For further information call 021-87111555, 051-31443144.

