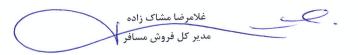
T+-T-DYY 1894/11/TY شماره : تاریخ :



رؤسای محترم شعب "هما" و دفاتر خدمات مسافرتی موضوع: اصلاحیه شرایط فروش مسیرهای بین المللی "هما" صادره در ایران با شروع مسافرت از ایران

احتراما اصلاحیه شرایط فروش مسیرهای بین المللی "هما" صادره در ایران با شروع مسافرت از ایران PTF20A جهت صدور بلیت از تاریخ بخشنامه، در دوره پروازی (16FEB20-30NOV20) به شرح ذیل اعلام میگردد.

Conditions of IR PTF Fares			Business Compartment		Economy Compartment		
			Flexible	Basic	Flexible	Basic	Saver
	00.TITLE/APPLICATION			IR online fares for	OW/RT/OJ journeys from Iran sa		
01.BOOKING CLASS			J, C		Y, S, V	Q, K, M	N, X, L
03.SEASONALITY		Travel commencement 16FEB20-30NOV20 on the first international sector from Iran.					
04.FLIGHT APPLICATION		IR International network. IR Domestic network in connection with International.					
05.ADVANCE RES/TICKETING			Reservation and Ticketing according to System Time Limit. Open segment is not allowed on any RBDs.				
07.MAXIMUM STAY			One Year	3 Months	One Year	One Year	3 Months
U.MAXIMONION				1/2RT of above subclasse	es permitted. The most restrictive	e validity will be applied.	
10.PERMITTED COMBINATIONS			IR Domestic sector (RBD V only) in connection with international flight at a price of USD20.00 permitted. Domestic full fare is collected in connection with  BEY/BGW/DOH/DXB/KWI/NJF.				
			Travel commencement is not permitted during 01JUN20-15SEP20 on fare basis LPTF20A and XPTF20ACD.				
11.BLACKOUT DATES			USD5.00 per international coupon will be added to the applicable fare. Surcharge applies per adult and child. Infant is exempted.				
	Change of Reservation Date (CHD=ADT):	Before DEP	Issue new ticket and Refund without Refund fee	Refund (USD60 or EQUIV) and Issue new Ticket	Issue new ticket and Refund without Refund fee	Refund (USD40 or EQUIV) and Issue new Ticket	Refund (USD60 or EQUIV) an Issue new Ticket
		After DEP	Issue new TKT and Deduct 1/2RT of used RBD (Refund process free)	Deduct 1/2RT of used RBD (Refund process USD60 or EQUIV), issue new TKT	Issue new TKT and Deduct 1/2RT of used RBD (Refund process free)	Deduct 1/2RT of used RBD (Refund process USD40 or EQUIV), issue new TKT	Deduct 1/2RT of used RBD (Refund process USD60 or EQUIV), issue new 1
ATION	Remark		In case of Change of Reservation (Flexible RBDs), Insertion of the original ticket number in the SRPT section of the new ticket (issuance mask), and insertion of the new ticket number in the REFFOI section of original ticket in the form of ZR09668 (refund mask) is mandatory. In all cases for new ticket issuance, current Fare/Taxes and BSR rate applies. This may result in fare+TFC difference section of original ticket in the form of ZR09668 (refund mask) is mandatory.				
16.PENALTIES-CHANGES/CANCELATION	No-Show/ Cancellation within 24 hours of DEP (CHD=ADT) :	Before DEP	USD80 or EQUIV	USD100 or EQUIV	USD80 or EQUIV	USD80 or EQUIV	USD100 or EQUIV
NGE		After DEP		TOUR SO TOUR AND A PROVE	USD40 or EQUIV or No-show	USD40 or EQUIV or No-show	USD60 or EQUIV or No-show
S-CH	Refund (CHD=ADT) :	Before DEP	USD40 or EQUIV or No-show fee in case	USD60 or EQUIV or No-show fee in case	fee in case	fee in case	fee in case
ALTIE		After DEP	Deduct 1/2RT of used RBD +	Deduct 1/2RT of used RBD + USD60 or No-show fee in case	Deduct 1/2RT of used RBD + USD40 or No-show fee in case	Deduct 1/2RT of used RBD + USD40 or No-show fee in case	Deduct 1/2RT of used RBD + USD60 or No-show fee in case
PEN			USD40 or No-show fee in case USD60 or No-show fee in case USD40 or No-show				
16.1	Remark Upgrading, Before		1- Refund process, applying Refund or No-show fee. 2- Issuance of new ticket calculating current applicable fare + TFCs				
	Downgrading, Change	DEP	1- Refund unused coupons from old ticket deducting 1/2RT of used RBD + Refund or No-show fee in case.				
	RBD, Change of route, Validity extension :	After DEP	2- Issuance of new ticket calculating current applicable fare + TFCs				
18.TICKET ENDORSEMENT			REF FEE USD/NO-SHOW FEE APPLY/FARE DIFF MAY APPLY	REF & RBKING FEE USD/NO-SHOW FEE APPLY/FARE DIFF MAY APPLY	REF FEE USD/NO-SHOW FEE APPLY/FARE DIFF MAY APPLY	REF & RBKING FEE USD/NO-SHOW FEE APPLY/FARE DIFF MAY APPLY	FEE APPLY/FARE DIFF MAY APPL
40 CHILDREN (INFANT DISCOUNTS			Child (Over 2 years - Under 1	2 years)=25% of ADT fare, Infant	(Under 2 years old)=90% of ADT	fare, Unaccompanied Minors (5 -	Under 12 years)=No Discount
19.CHILDREN/INFANT DISCOUNTS  3.MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE)  Agent Commission  Remark			FOlia	50 kg	40 kg	40 kg	40 Kg
			40 kg(IR Direct INT flights from DOM points) 40 kg(IR Direct INT flights from DOM points) 30 kg(IR Direct INT flights from DOM points) 40 kg(IR Direct INT f				
			Permitted				
			Voluntary Refund restricted to ticket issuing office.				
			All charges/fees on IR Direct International flights originating from/or destined to interior points except Tehran are 75% of mentioned penalties.  VOID of an issued ticket is possible on the same day without any penalty.				



Page 1