



13AUG/THR-QR-944-TSS-20

**Dear Valued Partner,**

Effective 13 August 2020, all passengers departing on QR operated flights from **Iran, Bangladesh, Brazil, Iraq, Pakistan, Philippines and Sri Lanka** shall provide a negative COVID-19 RT-PCR test

- Test result shall be issued **within 96 hours** prior to flight departure from one of the authorized laboratories. The list of **Iran** approved laboratories is as below:

<b>Tehran</b>		
Lab Name	Telephone	Address
Aramesh Lab	22139016	#2, 9th St. Kaj Sq. Saadat Abad
Gholhak Lab	22600413	#5, Kadooyi St. Shariati Ave.
Nikan Hospital	29121000	22 Bahman St. Araj Exit, Aghdasieh Sq.
Pars Hospital	82199151-8	Rastak Alley, Abdollahzadeh St. Keshavarz Blvd.
Peyvand Lab	22264144-5	#174, Dastgerdi St. Shariati Ave.
Erfan Hospital	22358435	Riazi Bakhshayesh St. Between Shahr-dari Blvd. and Sarv Intersection, Saadat Abad
Erfan Nyayesh Hospital	49796000	#17, Bahar Intersection, Imam Hossein St. After Kabiri Tameh Blvd., West Niayesh Highway
Khatam ol Anbia Hospital	88884040	Valie Asr St. Rashid Yassemi St.
Kayvan Lab	88706555	#498, Shahid Beheshti St. After Azadi Cinema
Day Hospital	88771374	Valie Asr St. Abbasspour

<b>Isfahan</b>		
Lab Name	Telephone	Address
Nobel Lab	36246204	Hakim Nezami Junction
Yaran Lab	32241100	Khorshid Building, Shams Abadi St.



<b>Mashhad</b>		
Lab Name	Telephone	Address
Mashhad Pathobiology Lab	38546664	#134, corner of 10th Pasdaran, Jam 3-way Junction
Ejtehadi Lab	38427056	#8, 3rd Rahnamayi, Rahnamayi St. Ahmad Abad
Pardis Hafez Lab	38699090	First of Hafez Exit, Between Vakilabad 28 and 30, Vakilabad Blvd.
Jahad Daneshgahi Lab	38540000	West Razi St. Dah Dey Sq.

<b>Shiraz</b>		
Lab Name	Telephone	Address
Niloo Lab	32304834	Shiraz Naghsh Bulding, Hafte-Tir St.
Raz Lab	323334	Raz Medical Center, Moaddel Str.
Peyvand Lab	32317800	Ordibehesht Ave. 2nd Alley

The list of approved laboratories is also published at:

<https://www.qatarairways.com/en/travel-alerts/COVID-19-update.html>

#### **Exemptions:**

- a. Children under 12 years are exempted if travelling with their family who are holding a negative test.
- b. Infants are also exempted from PCR test requirements.
  - Children under 12 years travelling as UM (unaccompanied minor) are not exempted and must hold certificate of proof from the authorized medical center.
  - Passengers must possess two copies of the test result, must fill and submit a consent form along with the RT-PCR test result. Form is available at:

<https://www.qatarairways.com/content/dam/documents/QR-consent-form-PCR.pdf>

- If passengers are unable to provide the negative test result and consent form at check-in, **they will not be accepted for boarding the flight.** These requirements apply to both existing and new bookings



- **Cost** for the test shall be absorbed by passenger
- If passenger is returning **within 48 hours** from arrival to the country, another test is not required by Qatar Airways, but if the final destination has a governmental requirement, the new test is still mandatory

**The Passenger Guidelines – Travel With Confidence 1059 Policy** also applies to passengers holding tickets issued on Qatar Airways (157) stock or plate booked on QR and/or OAL flights:

- To/from/via any point which is declared as operating, however, passenger was tested positive on COVID-19 is considered as involuntary changes.
- To/from/via any point which is declared as operating, however, passenger refused to undergo RT-PCR test on COVID-19, or failed/refused to present report with a negative COVID-19 RT-PCR test result as required by Qatar Airways or government regulation is considered as voluntary changes.
- For ticket exchange/reissue **must** update: “**INVOL COVID COMM1059 DUE PCR**” at the beginning of the Endorsements Box and “**I**” indicator at the beginning of the fare construction, however, “**voluntary**” **Travel with Confidence (TWC) options** and conditions specified in this Guidelines applies to passengers who failed or refused to present a negative test report, as well as to those who refused to undergo a test
- Negative covid-19 RT-PCR test will also be required from passengers travelling on QR operated flights from **Armenia, India, Nepal, Nigeria and Russia**, when QR resumes own services from these countries, and is also required for any existing special/charter flight operation

**Passenger travelling to/from/via any destination, however, at departure date they are positive on COVID-19**

- Passenger who opts to rebook shall be advised to wait at least 14 days from the positive test before flying again and shall undergo another RT-PCR test and supply a negative result
- Message “SR OTHS YY – PLS VERIFY PCR TEST” shall be updated in the PNR and negative RT-PCR test verified at the time of ticket reissue. **To ensure data protection compliance, please ensure that no test result and/or medical condition is stored in the PNR**, however, records may be stored by Qatar Airways no longer than **1 year** from last travelled coupon issued on the ticket



- Message “SR OTHS YY – PLS VERIFY PCR TEST” shall be updated in the PNR and negative RT-PCR test verified at the time of ticket reissue. **To ensure data protection compliance, please ensure that no test result and/or medical condition is stored in the PNR**, however, records may be stored by Qatar Airways no longer than **1 year** from last travelled coupon issued on the ticket
- Passengers need to take the RT-PCR test if they are **transiting from a domestic flight** in countries specified above, as well as if they are **travelling or connecting** on a Qatar Airways flight **from a country** where Qatar Airways or governmental regulation **requires** the RT-PCR test
- Passengers travelling on OAL feeder flights from countries where QR does not have approved laboratories, may present a negative RT-PCR test result. Test shall be issued by any laboratory in the country of embarkation on laboratory headed paper.

Example:

SCL BB X/GRU QR X/DOH QR IKA

Passenger can present a test on headed paper from any laboratory in Chile

- For ticket exchange/reissue **must** update: **“INVOL COVID COMM1059 DUE PCR”** at the beginning of the Endorsements Box and **“I” indicator** at the beginning of the fare construction
- **“Involuntary” options** and conditions specified in this Guidelines applies to passengers who at departure date are positive on COVID-19