



21SEP/THR-QR-946-TSS-20

Origin and Destination Violations

Dear Valued Partner,

Please be reminded that Qatar Airways currently cancels all un-ticketed bookings that are not made in compliance with the Married Segment Control (MSC) logic and O&D booking practices, as well as raises ADMs on the value set forth in the Qatar Airways ADM Policy for ticketed bookings that are not made in compliance with the booking practices.

Following are some of the abusive booking practices that are not acceptable by QR:

- Segments booked out of sequence, incl. code-share and/or interline scenarios
- Breaking of married segments
- Segments booked separately in a multi-segment O&D, in a booking class for which there is no availability for the required O&Ds
- Creation of multi-segment O&Ds which is not required for the journey
- Other transactions used to manipulate the O&Ds system

Please ensure the adherence of below guidelines:

- Multi-segments O&D are to be booked together from the availability display in one transaction. This includes code-share and/or interline scenarios as well
- It is imperative in the O&D environment that the agents should request the availability and sell the seats only based on the true journey that the passenger intends to travel

Thank you
Qatar Airways

For more information please contact your local Qatar Airways sales representative, refer to Amadeus/Galileo or visit us at

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