

شماره: ۲۱-۸-۷۰۶  
تاریخ: ۱۴۰۰/۶/۰۲



رؤسای محترم شعب "هما" و دفاتر خدمات مسافرت هوایی  
موضوع: شرایط فروش مسیرهای بین المللی "هما" با شروع مسافرت از شعب شهرستان  
احتراماً نرخ و شرایط نرخ در مسیرهای بین المللی "هما" از شعب شهرستان (PTFD22) جهت صدور بلیت از تاریخ این بخشنامه، در دوره پروازی (01JAN22-31DEC22) به شرح ذیل اعلام میگردد.

Conditions of IR PTF Fares	Business Compartment		Economy Compartment				
	Flexible	Basic	Eco Flexible	Eco Basic	Eco Saver		
00.TITLE/APPLICATION	IR Online/Combination fares for OW/RT/OJ journeys from Iran. Fares are saleable worldwide.SOTO is permitted						
01.BOOKING CLASS	J, C	I	Y, S, V	Q, K, M	N, X, L		
03.SEASONALITY	Travel commencement 01JAN22-31DEC22 on the first international sector from Iran.						
04.FLIGHT APPLICATION	IR International network. Also IR International network in connection with Domestic flights.						
05.ADVANCE RES/TICKETING	Reservation and Ticketing according to System Time Limit. <b>Open segment is not allowed for on any RBDs.</b>						
06.MINIMUM STAY	--	--	--	--	--		
07.MAXIMUM STAY	One Year	3 Months	One Year	One Year	3 Months		
10.PERMITTED COMBINATIONS	1/2RT of subclasses permitted.The most restrictive validity conditions will be applied. Domestic full fare will be collected in connection with International flights.						
11.BLACKOUT DATES	--						
12.SURCHARGES	YQ USD5.00 Per International sectors applies. Infants are exempted						
16.PENALTIES-CHANGES/CANCELATION (VOULENTY CHANGES)	Change of Reservation Date (CHD=ADT) :	Before DEP	Permitted free in the same or higher RBD	USD20 or EQUIV + TKT Exchange	Permitted free in the same or higher RBD	USD20 or EQUIV + TKT Exchange	USD20 or EQUIV + TKT Exchange
		After DEP	Permitted free in the same or higher RBD	USD20 or EQUIV + TKT Exchange	Permitted free in the same or higher RBD	USD20 or EQUIV + TKT Exchange	USD20 or EQUIV + TKT Exchange
	Remark		Penalties above are calculated on modified segments separately. <b>No-show fee applies to modify within 24hours to departure</b>				
	No-Show (CHD=ADT) :	Before DEP	USD40 or EQUIV	USD40 or EQUIV	USD40 or EQUIV	USD40 or EQUIV	USD40 or EQUIV
		After DEP					
	Remark		<b>No-show penalty applies to segments with any cancelation/modification as of 24hours to departure</b>				
	Refund (CHD=ADT) :	Before DEP	USD30 or EQUIV or No-show fee in case	USD30 or EQUIV or No-show fee in case	USD30 or EQUIV or No-show fee in case	USD30 or EQUIV or No-show fee in case	USD30 or EQUIV or No-show fee in case
		After DEP	One Way fare in the same RBD will be deducted. If no OW fare available for the same RBD,next available higher RBD with OW fare will be deducted + No-show fee in case				
	Remark		<b>Above penalties are calculated per unused outbound/inbound sectors separately. No-Show must be considered If occurred.</b>				
	Upgrade, Downgrade, Change RBD, Reroute :	Before DEP	To Lower fare: Refund & Issue New Ticket. To Higher fare: Fare Difference, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange				
After DEP		To Lower fare :Refund & Issue New Ticket To Higher fare: Fare Difference based on date of issue, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange					
Remark		<b>In case of upgrading within the same flight, only fare difference will be applied</b>					
Extend:	Before DEP	Ticket exchange + Fare Difference, Apply No-Show fee or Change of Reservation fee in case.					
	After DEP	Validity Extension is not permitted					
18.TICKET ENDORSEMENT	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE	REF BEF DEP USD.../ EQUIV or NOSHOW FEE IN CASE		
19.CHILDREN/INFANT DISCOUNTS	Child (Over 2 years - Under 12 years)=25% of ADT fare, Infant (Under 2 years old)=90% of ADT fare, Unaccompanied Minors (5 - Under 12 years)=No Discount						
23.MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE)	40 kg	40 kg	30 kg	30 kg	30 kg		
Agent Commission	Permitted						
Remarks	Passenger types :IN90,CH25,DP(Diplomat), Verified document is required for discount fares (DP Diploma) <b>VOID of ticket on international route is permitted without any penalty.In case of void the PNR completely will be cancelled.</b>						

حمیدرضا کشاورز  
مدیرکل فروش مسافر