

Commercial Circulars & Procedures

رویه و بخشنامه های بازرگانی

Circular No. 11019 – Sales Development
Issuance Date: 31st JAN 2021

بخشنامه شماره: ۱۱۰۱۹ – توسعه فروش

تاریخ صدور: ۹۹/۱۱/۱۲

To: Sales Offices & Contracted Travel Agents

به: دفاتر فروش و دفاتر خدمات مسافرتی طرف قرارداد

Sub: International flights CRCN

موضوع: CRCN پروازهای بین المللی

Pls. Find attached international flights CRCN.

CRCN پروازهای بین المللی جهت بهره برداری به شرح پیوست اعلام می گردد.

- International flight ticket validity is 10 months as of issued date.
- All mentioned time in ticket is local.


- مدت اعتبار بلیت پروازهای بین المللی ۱۰ ماه از زمان صدور می باشد.
- زمان های مندرج در بلیت به وقت محلی است.

This circular is effective as of 01st FEB 2021.

تاریخ اثر بخشنامه ۱۳ بهمن ماه ۹۹ (یکم فوریه ۲۰۲۱) می باشد.

Commercial DMD
Ali Asqar Alambeigi

معاون بازرگانی
علی اصغر علم بیگی





Conditions of QB PTF Fares		Economy Compartment						
		Flexible		Basic		Saver		
TITLE/APPLICATION		QB Online/Combination fares on OW/RT/CT/OJ journeys from Iran and saleable worldwide. SOTO is not permitted on RBD N,X,L,D						
BOOKING CLASS		A,W,S,R,Y		V,Q	K, M	N,X	L	D
SEASONALITY		Travel commencement 01FEB21 - Until further notice on the first international sector from Iran.						
FLIGHT APPLICATION		Only on QB flights						
ADVANCE RES/TICKETING		Reservation and Ticketing according to System Time Limit. Open segment is not allowed for all RBDs.						
MINIMUM STAY		--		--		---		
MAXIMUM STAY		One Year		6 Months	3 Months	2 Months	1 Month	14 Days
PERMITTED COMBINATIONS		The most restrictive validity conditions will be applied.						
PENALTIES-CHANGES/CANCELATION	Change of Reservation Date (CHD=ADT) :	Before DEP	Permitted free in the same RBD		IRR5,000,000 + TKT Exchange	IRR5,000,000 + TKT Exchange	IRR5,000,000 + TKT Exchange	Not permitted
		After DEP	Permitted free in the same RBD		IRR5,000,000 or EQUIV + TKT Exchange	IRR5,000,000 or EQUIV + TKT Exchange	IRR5,000,000 or EQUIV + TKT Exchange	Not permitted
	Remark		In case of simultaneous change of reservation on both out/in bound sectors, only one penalty of the higher amount will be applied.					
	No-Show/ Cancellation within 24 hours of DEP (CHD=ADT) :	Before DEP	IRR6,000,000		IRR6,000,000	IRR9,000,000	IRR9,000,000	Non refundable
		After DEP	IRR6,000,000 or EQUIV		IRR6,000,000 or EQUIV	IRR9,000,000 or EQUIV	IRR9,000,000 or EQUIV	Non refundable
	Remark		In case of change of reservation within 24 hours before departure, only No-Show fee will be collected.					
	Refund (CHD=ADT) :	Before DEP	IRR5,000,000 No-Show fee in case		IRR5,000,000 + No-Show fee in case	IRR7,000,000 + No-Show fee in case	IRR7,000,000 + No-Show fee in case	Non refundable
		After DEP	One Way fare will be deducted (A/OW for A,W,S,R,Y) (V/OW for V,Q) (K/OW for K,M)(N/OW FOR N,X) + No-Show fee in case					
	Upgrade, Downgrade, Change RBD, Reroute, Extend :	Before DEP	To Lower fare: Refund & Issue New Ticket. To Higher fare: Fare Difference, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange					
		After DEP	To Lower fare: difference is not refundable. Apply No-Show fee or Rebooking fee in case + Ticket exchange To Higher fare: Fare Difference based on date of issue, Apply No-Show fee or Change of Reservation fee in case + Ticket exchange					
TICKET ENDORSEMENT		REF BEF DEP IRR... / NOSHOW FEE APPLY						
CHILDREN/INFANT DISCOUNTS		Child (Over 2 years - Under 12 years)=25% of ADT fare, Infant (Under 2 years old)=90% of ADT fare, Unaccompanied Minors (5 - Under 12 years)=No Discount						
MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE)		According to the latest circular regarding baggage allowance For economy cabin baggage allowance on QB international flights which originate from domestic points is 30KG. INF=10KG for all RBDs. Permitted Cabin baggage is 5kgs on all RBD's. (non bulky)						
Agent Commission		Permitted						
Remarks		In duplicate case (Two tickets for same passenger in one PNR), the newest ticket can be refunded without penalty. Voiding ticket on international route is permitted with IRR 3,000,000 charge fee (Unless another new tkt is issued for the same date & flight)						Not permitted