



## Commercial Circulars & Procedures

## رویه و بخشنامه های بازرگانی

**Circular No. 11056 – Sales Development**  
**Issuance Date: 23<sup>rd</sup> OCT 2021**  
**To: Sales Offices & Travel Agencies**  
**Sub: CRCN Rules for international flight**

بخشنامه شماره: ۱۱۰۵۶ – توسعه فروش  
تاریخ صدور: ۱۴۰۰/۰۸/۰۱  
به: دفاتر فروش و دفاتر خدمات مسافرتی  
موضوع: CRCN پروازهای بین المللی

Hereby, you can find attached international CRCN rules for international flights.

\* International flight ticket validity is 10 months as of issued date.

\*All mentioned time in ticket is local

\*Cancellation is possible only 24 hours before dep. Time.

\*Otherwise it is subject to No-show penalty.

\*If change date or refund is requested at the same time for RT journey, it includes only one penalty.

\*If one route of ticket is requested as refund or no-show the other ticket is valid for use.(The respective penalty calculation: deduction of OW ticket + refund penalty/no-show penalty)

\*NOTE: due to web service fare request it is mandatory to mention departure date.

This circular **is effective for flights ticket dated from 01<sup>st</sup> NOV 2021 onward.**

بدینوسیله CRCN پرواز های بین المللی جهت بهره برداری پیوست ارسال می گردد.

\* مدت اعتبار بلیت پروازهای بین المللی ۱۰ ماه از زمان صدور می باشد.

\* زمان های مندرج در بلیت به وقت محلی است.

\* ابطال پرواز تا ۲۴ ساعت قبل از پرواز امکان پذیر می باشد.

\* ۲۴ ساعت به پرواز و بعد از آن مشمول جریمه NO-SHOW خواهد شد.

\* چنانچه تغییر تاریخ و یا ابطال مسیر به صورت همزمان در مسیر رفت و برگشت صورت پذیرد مشمول یک جریمه خواهد شد.

\* در صورت ابطال یک مسیر از پرواز دوطرفه پس از کسر یک بلیت OW و جریمه بلیت کنسل شده، بلیت مسیر بعدی قابل استفاده می باشد.

\* لحاظ تاریخ پرواز در درخواست جهت نرخگیری پروازها در وب سرویس الزامیست.

تاریخ موثر بخش - - - نامه جهت بلیت پروازهای از تاریخ ۱۰ آبان ماه ۱۴۰۰ و بعد از آن می باشد.

Commercial DMD  
Ali Asghar Alambeigi

معاون بازرگانی  
علی اصغر علم بیگی



| Conditions of QB PTF Fares                   |  | Business   |   | Economy Compartment  |                                      |                                      |                |                |
|--|--|--|---|--|--------------------------------------|--------------------------------------|----------------|----------------|
|  |  | Flexible   |   | Flexible   | Basic                                | Saver                                |                |                |
| TITLE/APPLICATION                            |  | QB Online/Combination fares on OW/RT/CT/OJ journeys from Iran and saleable worldwide.  |   |  |                                      |                                      |                |                |
| BOOKING CLASS                                |  | J,C,Z  |   | S,Y,B  | H,K,L                                | M,N,Q                                | V,X            |                |
| SEASONALITY                                  |  | Travel commencement 01NOV21 - Until further notice on the first international sector from Iran.  |   |  |                                      |                                      |                |                |
| FLIGHT APPLICATION                           |  | Only on QB flights   |   |  |                                      |                                      |                |                |
| ADVANCE RES/TICKETING                        |  | Reservation and Ticketing according to System Time Limit.  |   |  |                                      |                                      |                |                |
| MINIMUM STAY                                 |  | --   |   | --   | --                                   | --                                   |                |                |
| MAXIMUM STAY                                 |  | One Year   |   | One Year   | 6 Months                             | 3 Months                             | 1 Month        |                |
| PERMITTED COMBINATIONS                       |  | ALL FARE CONDITION   |   |  |                                      |                                      |                |                |
| PENALTIES-CHANGES/CANCELATION                | Change of Reservation Date (CHD=ADT) :                   | Before DEP   | Permitted free in the same RBD  |  | IRR6,000,000 + TKT Exchange          | IRR6,000,000 + TKT Exchange          | Not permitted  |                |
|  |  | After DEP  | Permitted free in the same RBD  |  | IRR6,000,000 or EQUIV + TKT Exchange | IRR6,000,000 or EQUIV + TKT Exchange | Not permitted  |                |
|  | Remark   |  | In case of simultaneous change of reservation on both out/in bound sectors, only one penalty will be applied.and Only one reservation change is permitted up to 24 hours before departure and for Bussiness class twice is permitted. |  |                                      |                                      |                |                |
|  | No-Show/ Cancellation within 24 hours of DEP (CHD=ADT) : | Before DEP   | IRR11,000,000   | IRR7,000,000   | IRR8,000,000                         | IRR10,000,000                        | Non refundable |                |
|  |  | After DEP  | IRR11,000,000 OR EQUIV  | IRR7,000,000 or EQUIV  | IRR8,000,000 or EQUIV                | IRR10,000,000 or EQUIV               | Non refundable |                |
|  | Remark   |  | In case of change of reservation within 24 hours before departure, only No-Show fee will be collected.  |  |                                      |                                      |                |                |
|  | Refund (CHD=ADT) :                                       | Before DEP   | IRR7,500,000  | IRR6,000,000   | IRR7,000,000                         | IRR8,000,000                         | Non refundable |                |
|  |  | After DEP  | One Way used fare will be deducted + No-Show fee in case  |  |                                      |                                      |                | Non refundable |
|  | Upgrade, Downgrade, Change RBD, Reroute, Extend :        | Before DEP   | Refund & Issue New Ticket.  |  |                                      |                                      |                |                |
|  |  | After DEP  |   |  |                                      |                                      |                |                |
| TICKET ENDORSEMENT                           |  | REF BEF DEP IRR... / NOSHOW FEE APPLY  |   |  |                                      |                                      |                |                |
| CHILDREN/INFANT DISCOUNTS                    |  | Child=50% of ADT Fare and Infant=90% ADT Fare  |   | Child (Over 2 years - Under 12 years)=25% of ADT fare, Infant (Under 2 years old)=90% of ADT fare, Unaccompanied Minors (5 - Under 12 years)=No Discount |                                      |                                      |                |                |
| MISCELLANEOUS PROVISIONS (BAGGAGE ALLOWANCE) |  | According to the latest circular regarding baggage allowance   |   |  |                                      |                                      |                |                |
| Agent Commission                             |  | Permitted  |   |  |                                      |                                      |                |                |
| Remarks                                      |  | In duplicate case (Two tickets for same passenger <u>in one PNR</u> ), the newest ticket can be refunded without penalty.<br>All the above penalties are applied to each PNR<br>Voiding ticket on international route is permitted with IRR 3,500,000 charge fee (Unless another new tkt is issued for the same date & flight) |   |  |                                      |                                      | Not permitted  |                |