



18FEB/THR-QR-961-TSS-21

Canada Travel Requirements

Dear Valued Partner,

Kindly ensure travelers arriving to Canada are informed about following guidelines shared by the Government of Canada:

- As of February 22, 2021, all air travelers, with some exceptions, will be required to take a COVID-19 molecular test when they arrive in Canada before exiting the airport and another toward the end of their 14-day quarantine period. With limited exceptions, air travelers, will also be required to reserve prior to departure to Canada, a 3-night stay in a government-authorized hotel. Travelers will be required to stay at their reserved hotel for up to 3 nights, at their own cost, while they await the results of their arrival test.
- Hotel booking information will be available online as of February 18, 2021. Travelers will need to book a hotel in the city in which they arrive in Canada. If they receive a negative result on their arrival test, they will be able to take a connecting flight to their final destination. There will be a number of hotels to choose from near each of the four international airports accepting international flights, in Vancouver, Calgary, Toronto and Montreal. Costs of these hotel stays may vary slightly at each location. It is up to the traveler to choose where they wish to stay and book in advance of departure. The price will include costs associated with the room, food, cleaning, infection prevention and control measures, and security as well as transportation.
- These new measures are in addition to existing mandatory pre-boarding and health requirements for air travelers.

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- Finally, at the same time on February 22, 2021, all travelers, whether arriving by land or air will be required to submit their travel and contact information, including a suitable quarantine plan, electronically via ArriveCAN before crossing the border or boarding a flight. All travelers arriving to Canada must also continue to submit COVID-related information electronically daily throughout the quarantine period. For a quarantine location to be deemed suitable, travelers cannot stay with at-risk subpopulations including people who work in hospitals or long-term care facilities, adults over the age of 65, or those who are immunocompromised or at risk for more severe disease outcomes. In addition, travelers must avoid all contact with other in their household with whom they did not travel.

For rebooking:

- Please refer to existing commercial policy as well as corresponding fare rule for stopover in area 1 (Original Fare Rule).
- Additional taxes due to stop over must be collected

Thank you.

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