



Dear Valued Partner,

We are beyond proud to be named the World's Best Airline for the sixth time, an achievement held by no other airline. Thank you for supporting us and making this momentous accomplishment possible.

With your continued support and trust during this challenging year, we were able to keep flying throughout to bring people home, standing by your side with the highest standards of biosafety and service.

We are also pleased to share we have won five additional awards including World's Best Business Class, World's Best Business Class Airline Lounge, World's Best Business Class Airline Seat, World's Best Business Class Onboard Catering and Best Airline in the Middle East, further demonstrating our commitment to excellence and reliability.

Thank you for continuing to make us your airline of choice and business partner as we look forward to many more award-winning experiences together.

Best regards, Marwan Koleilat

Senior Vice President Eastern Regions