

Job Opportunity

Airport Services Agent | Tehran

We are pleased to announce an incredibly exciting opportunity to join our Ground Services team as Airport Services Agent in Tehran, Iran.

In this role you will deliver excellent service at the airport, helping create a stress-free environment for customers travelling with Qatar Airways. You will ensure passengers receive total quality service and adhere to the safety policy and security standards of the company.

Key Responsibilities

- ✈ Delivering the highest level of Customer Service at all customer touch points
- ✈ Constant liaison with Check-in, Boarding Gate, Ramp, Cargo, ...
- ✈ Supervising service partners' activities for the smooth acceptance of passengers
- ✈ Checking entry requirement (visa, resident permits) are met
- ✈ Coordinating with Cargo, Fueling company, Baggage Make up Area, Aircraft loading team, ...
- ✈ Handling of company mail, baggage claims and on time performance
- ✈ Performing pre and post flight administration duties

Qualifications

- ✈ High school qualification combined with a minimum of two years of experience in a similar customer facing role within the airport environment.
- ✈ Knowledge of airport functions including passenger and baggage handling, Weight and Balance, and Dangerous Goods Regulations is required.
- ✈ Ability to work shifts, including weekends, is essential

If interested please apply online on:

<https://careers.qatarairways.com/global/en/job/170471/Airport-Services-Agent-Tehran>