

## Complimentary Privilege Club Silver Tier membership for your clients

Dear Valued Partner,

As part of the Beyond Business agreement, your clients are eligible for a complimentary upgrade to Silver tier in our Privilege Club. They will receive the following benefits:



25% tier bonus on eligible flights on Qatar Airways



Lounge Access at Hamad International Airport and select airports



100% mileage per family member on all eligible flights



15kg extra baggage allowance, or one piece (depending on your route)



Priority Check-in & Boarding



Preferred Seat Selection

To learn more, please visit qatarairways.com/PrivilegeClub







We would like you to be aware of our terms and conditions in relation to your clients' complimentary upgrade to Silver Tier, in our Privilege Club, as part of their Beyond Business agreement. To ensure clients may enjoy the benefits upon check in, please refer to the procedure below:

- 1. Clients are required to join Qatar Airways' Privilege Club, on our website, **qatarairways.com/PrivilegeClub**, if they are not yet members. (PNR should be created within contract agreement period)
- 2. The clients Privilege Club membership number will need to be added in the flight booking (PNR).
- 3. After the tickets have been issued, the clients' Privilege Club membership will be upgraded to Silver tier within one hour. An upgrade notification will also be sent to the client.
- 4. If the Privilege Club membership number is updated in the PNR after the tickets have been issued, and within three days prior to the initial flight departure, the Privilege Club tier will only be upgraded 48 hours prior to flight departure.
- 5. If your clients enter their Privilege Club membership number in the 'My Booking' tab on **qatarairways.com**, they will be offered their tier upgrade 48 hours prior to departure, if their ticket is fully unused. If their ticket is partially used, they will not be able to avail of the Privilege Club tier status offer for that ticket.
- 6. Once their Privilege Club membership is upgraded, clients will receive an email confirmation. They will then be able to enjoy their upgraded Privilege Club membership tier benefits on all future flights with Qatar Airways.
- 7. Privilege Club Membership tier upgrade will only be applicable on tickets issued under your clients' dedicated Beyond Business fare basis. (Input Code)
- 8. If a booking is created prior to the effective date of the Beyond Business agreement, FFP tier match will not be offered even if the ticket is reissued.
- 9. If a booking is created during the effective date of the Beyond Business agreement, but not issued on a Beyond Business Local/Global fare basis, FFP tier match will not be offered.

To learn more please visit our Privilege Club page.

For further information, please contact your dedicated Qatar Airways account manager. We look forward to welcoming your clients on board.



