

Job Opportunity

Senior Airport Services Agent | Isfahan

We are pleased to announce an incredibly exciting opportunity to join our Ground Services team as Senior Airport Services Agent in Isfahan, Iran. .

The successful applicant will be responsible for providing quality service to passengers in respect to check-in, boarding, special services, lounges, and baggage services as per QR's commercial and safety standards and procedures ensuring passengers and their baggage are handled in a consistent manner..

Key Responsibilities

- ✈ Constant liaison with Check-in, transfer desk, and other related areas for the smooth acceptance of passenger
- ✈ Work with GHA and ensure smooth passenger handling.
- ✈ Assist passengers in regards to entry requirements, visas, residence permits etc.
- ✈ Ensure passengers are assisted smoothly through airport facilities.
- ✈ Performs other related duties, as assigned, for the purposes of ensuring the efficient and effective function of the work unit.

Qualifications

- ✈ Trade or Vocational qualification
- ✈ Minimum 3 years of job-related experience required with at least 1 year of relevant experience in Airport Operations of a leading airline.
- ✈ Excellent communication skills with fluency in English language.
- ✈ DCS experience and knowledge of ticketing is an advantage for this job
- ✈ Able to manage mishandled baggage services, including service recovery situations with customers
- ✈ Ideally completed courses in Passenger Handling and Customer Services
- ✈ High level of computer literacy
- ✈ Excellent customer focus and service delivery.

If interested please apply online on:

<https://careers.qatarairways.com/global/en/job/220000LG/Senior-Airport-Services-Agent-Isfahan>