

Dear Travel Agencies,

Due to extraordinary weather conditions at Istanbul, for the individual and group passengers who have bookings on the Turkish Airlines and Anadolu jet flights from/to Istanbul (IST or SAW) and transit flights between **24.01.2022- 27.01.2022** and ticketed on/before **24.01.2022**, will be handled with following conditions, disregarding the related fare rules:

Rebooking and Rerouting	<p>Rebooking and Rerouting will be made without any charge for different booking classes only if the new destination is in the same IATA region and in the same cabin providing that the tickets are revalidated until 07.02.2022 (including).</p> <p>If revalidation is made for TK operating flights until 07.02.2022 (including) changes will be made without any charge.</p> <p>If changes affect passengers' travel plans, Rebooking and Rerouting will be made (up to effected duration) without any charge for different booking classes only if the new destination is in the same IATA region and in the same cabin.</p> <p>Rebooking and Rerouting is made according to original ticket fare rules on interline flights where TK is the marketing carrier.</p> <p>In case of rebooking later than 07.02.2022, an extra charge is applied for the same class ticket depending on availability with no penalties for rebooking and rerouting. If the same booking class in the same cabin is not available, fare differences will be charged without applying penalties.</p>
Refund	<p>Refund requests will be handled with following conditions, disregarding the related fare rules tickets are revalidated until 07.02.2022(including).</p> <p>Unused Ticket: Refund will be made without any charge providing that tickets are refunded until 07.02.2022(including). Interline flights where TK is the marketing carrier are included.</p> <p>Used Ticket: Refund will be made considering as involuntary. Interline flights where TK is the marketing carrier are included.</p>
Extension of Validity	<p>Validity of ticket can be extended until 07.02.2022 without any fare difference or penalty.</p>

Turkish Airlines

**TURKISH AIRLINES**www.turkishairlines.com

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