

Customer Rights during Schedule Change



همکاران گرامی،

با توجه به تغییر برنامه پروازی در بازه ی زمانی 23 تا 30 آوریل قوانین رزرو مجدد بلیط بشرح

ذیل میباشد و صرفاً" برای دوره فوق معتبر است .

- Customers can be rebooked or rerouted within 10 days of the original travel date.
- Ensure that correct endorsement texts are updated when re-issuing tickets.
"INVOL REBOOKED AUTH RO REVOPS."
- EK flights can be rebooked in any RBD within the same cabin.
- EK Marketed /FZ operated flights can be booked in any RBD within the same "fare brand" only.

Example 1

Change from RBD L (Saver Fare Brand) to RBD Q (Saver Fare Brand) is Permitted

Example 2

Change from RBD L(Saver Fare Brand) to RBD U(Flex Fare Brand) is NOT Permitted

EK/FZ Fare Brand structure

Cabin	Saver RBD	Flex RBD	Flex Plus RBD
Economy	L, Q	K, U, B, M	X, R, Y
Business	O	I	C, J