

Passenger Guidelines – Flights within Middle East – COMM118V1.1
Dear Trade Partner

Effective Date: Wednesday, 23 October 2024

- **Passenger Guidelines – Security Situation in Lebanon – COMM1111 stand cancelled with immediate effect**
- **Passenger Guidelines – Flights to/from Iran, Iraq and Jordan – COMM1115 stand cancelled with immediate effect**

These guidelines have been published for confirmed 157 tickets on QR operating or code-share flights to/from Armenia, Azerbaijan, Georgia, Iran, Iraq Jordan and Lebanon which are impacted by schedule change:

Ticketed by	21 October 2024
Original travel	On/after 24 September 2024 and on/before 12 January 2025
Rebooking/Rerouting	<p>Two free reissues permitted on QR operated flights to/from Armenia/Azerbaijan/Bahrain/Cyprus/Egypt/Georgia/Iran/Iraq/Jordan/Kuwait/Lebanon/Oman/Qatar/Saudi Arabia/Turkey/UAE for travel:</p> <ul style="list-style-type: none"> • on/before 14 December 2024 in the lowest available RBD in the same cabin • on/after 15 December 2024 and on/before 15 January 2024 in the same RBD as original, or if not available, up to next three higher RBDs within the same cabin • on/after 16 January 2025 and on/before 31 January 2025 in the lowest available RBD in the same cabin <p>May rebook/reroute or constitute open-jaw (e.g. DOH-THR-DOH can be rerouted for DOH-AUH/-AMM-DOH) to match the original length of stay</p>
Endorsement	SKCHG COMM1118
Refund	<ul style="list-style-type: none"> • Permitted, including refund penalty waiver, based on unutilized NUC and taxes. Must not refund non-refundable unutilized taxes (except of fully unutilized YQ, YR charges and fully unutilized I6 tax)
Included	<ul style="list-style-type: none"> • Confirmed tickets issued in FIT PNRs • Rebooking on QR marketing flights when operated by 6E, AA (DOH-PHL v.v.), AT (DOH-CMN v.v.), AY (DOH-ARN/CPH/HEL v.v.), BA (LON-DOH v.v.), CZ (DOH-CAN v.v.), GA (DOH-CGK v.v.), IB (DOH-MAD v.v.), JL (DOH-HND v.v.), MF (DOH-PKX/XMN v.v.), MH (DOH-KUL v.v.) • Waiver for ancillary services
Not included	<ul style="list-style-type: none"> • No Show Waiver • Please contact QR if: <ul style="list-style-type: none"> - original travel includes code-share (except of those specified above) and/or interline flights - passengers are booked in Group/TO PNRs