

Passenger Guidelines – Flights to/from Iran, Iraq and Jordan – COMM115V1.2

Dear Trade Partner

Effective Date: Monday, 14 October 2024

These guidelines have been published for confirmed 157 tickets on those QR flights to/from:

- Iran, Iraq which are cancelled or still operating and passengers wish to change their travel plans
- AMM, Iraq which are re-timed for daylight operation and passengers wish to change their travel plans

| Original travel | On/after 01 October 2024 and on/before 31 October 2024 |
|---------------------|---|
| Rebooking/Rerouting | <ul style="list-style-type: none"> • Permitted on QR operated flights to/from Bahrain/Cyprus/Egypt/Iran/Iraq/Jordan/Kuwait/Oman/Qatar/Saudi Arabia/Turkey/UAE for travel on/before 30 November 2024 into the lowest available RBD in the same cabin. May rebook/reroute inbound or constitute open-jaw (e.g. DOH-THR-DOH can be rerouted for DOH-AUH/-AMM-DOH) to match the original length of stay. • Permitted on QR operated flights to/from same origin/destination for travel on/after 01 December 2024 into the same RBD as original. The new ticket resulting from reissue must observe ticket validity, including fare restrictions, i.e. seasonality, blackout dates, travel completion dates, flight and RBD application, weekend/weekday travel, min/max stay, stopover, etc. |
| Number of waivers | <ul style="list-style-type: none"> • Two reissue waivers permitted |
| Endorsement | SKCHG COMM115 |
| Refund | <ul style="list-style-type: none"> • Permitted, including refund penalty waiver, based on unutilized NUC and taxes. Must not refund non-refundable unutilized taxes (except of fully unutilized YQ, YR charges and fully unutilized I6 tax) |
| Included | <ul style="list-style-type: none"> • Confirmed tickets issued in FIT PNRs • Rebooking on QR marketing flights when operated by 6E, AA (DOH-PHL v.v.), AT (DOH-CMN v.v.), AY (DOH-ARN/CPH/HEL v.v.), BA (LON-DOH v.v.), CZ (DOH-CAN v.v.), GA (DOH-CGK v.v.), IB (DOH-MAD v.v.), JL (DOH-HND v.v.), MF (DOH-PKX/XMN v.v.), MH (DOH-KUL v.v.) • Rebooking fee waiver • Waiver for ancillary services |
| Not included | <ul style="list-style-type: none"> • No Show Waiver • Please contact QR if: <ul style="list-style-type: none"> - original travel includes code-share (except of those specified above) and/or interline flights - passengers are booked in Group/TO PNRs |