



Passenger Guidelines – YYZ Services - COMM1114V1.0

Dear Trade Partner

Effective Date: Thursday, 03 October 2024

These Guidelines apply to passengers holding Qatar Airways (157) tickets with confirmed OAL reservations (code-share or interline) to/from YYZ where passengers prefer to travel on QR767/QR768 DOH-YYZ v.v.:

Situations	Launch of QR services DOH-YYZ v.v. effective 11 December 2024
Ticketed by	02 October 2024
New date of travel	Within +/- 3 days from original
Rebook on QR	One free reissue permitted onto QR operated flights DOH-YYZ v.v. into the same QR RBD as original (within the same cabin only) , or if not available into one RBD up in the same cabin , same origin, destination
Calculations	<ul style="list-style-type: none"> • Must update: “COMM1114” at the beginning of the Endorsements Box • Must not calculate any residual value. It is non-refundable and non-exchangeable
Ancillary Services (EMD status open)	In connection with the rebooking of the ticket on QR operated flights: <ul style="list-style-type: none"> • May change free of charge for applicable ancillary services. • Must re-associate EMD to new itinerary
Included	<ul style="list-style-type: none"> • Confirmed QR/157 tickets issued in FIT PNRs
Not included	<p>Must not apply these guidelines for:</p> <ul style="list-style-type: none"> • O&Ds which include <u>offline points on OAL (code-share and/or interline)</u> Examples: <ul style="list-style-type: none"> - <u>USM PG X/BKK QR X/DOH QR X/LHR BA YYZ</u> - <u>DOH QR X/LHR BA X/YYZ AC YOW</u> - <u>USM PG X/BKK QR X/DOH QR X/LHR BA X/YYZ AC YOW</u> • No-show waiver • Refund waiver • Please contact QR if passengers are booked in Group/TO PNRs