



Passenger Guidelines – YYZ Services - COMM1114V1.1

Dear Trade Partner,

Effective Date: **Thursday, 12 December 2024**

These Guidelines apply to passengers holding Qatar Airways (157) tickets with confirmed OAL reservations (Code-share or interline) to/from YYZ where passengers prefer to travel on QR767/QR768 DOH-YYZ v.v.:

Situations	Launch of QR services DOH-YYZ v.v.
Ticketed by	02 October 2024
Original travel by	31 December 2024
New date of travel	Within +/- 3 days from original
Rebook on QR	One free reissue permitted onto QR operated flights DOH-YYZ v.v. into the same QR RBD as original (within the same cabin only) , or if not available into one RBD up in the same cabin , same origin, destination
Calculations	Must update: “ COMM1114 ” at the beginning of the Endorsements Box Must not calculate any residual value. It is non-refundable and non-exchangeable
Ancillary Services (EMD status open)	In connection with the rebooking of the ticket on QR operated flights: <ul style="list-style-type: none"> May change free of charge for applicable ancillary services. Must re-associate EMD to new itinerary
Included	Confirmed QR/157 tickets issued in FIT PNRs
Not included	Must not apply these guidelines for: O&Ds which include offline points on OAL (code-share and/or interline) Examples: USM PG X/BKK QR X/DOH QR X/LHR BA YYZ DOH QR X/LHR BA X/YYZ AC YOW USM PG X/BKK QR X/DOH QR X/LHR BA X/YYZ AC YOW <ul style="list-style-type: none"> Upgrade to higher cabin No-show waiver Refund waiver