

Due to flight cancelation of EK977/978 on 19th Dec, below you may find updated disruption policy.

For itineraries affected, the below options of rebooking, re-routing and refund can be applied only where there is a misconnection of onward flight on the same E-ticket or when the delay is more than an hour from the original scheduled departure

Status	Rebook within 10 days from the original date	Rebook beyond 10 days from the original date	Endorsement
Itinerary holding Pure EK Flight: EK Cancellation/Schedule change to be Rebooked on EK Pure Flight	To rebook on any RBD (Same Cabin)	To rebook on Same RBD/Same Cabin within TKT validity	INVOL