

Dear Travel Agencies Partners,

Due to the weather conditions in Istanbul, which effects flights, additional rights have been defined for our group and individual passengers who will not be able to fly from/to IST airport:

- Travel date range will be applied as **19 FEB2025 – 22 FEB 2025** (Included).
- New Travel Date and Ticket Extension Date are defined as **22 MAR 2025** (Included).
- The transaction date is defined as **04 MAR 2025** (Included).

1) Reservation changes will be made free of charge, only if the new destination is in the same IATA region and in the same cabin providing that the tickets are revalidate until 04 MAR 2025 (INCLUDING).

2) Refund requests:

a) Tickets **has not been used** will be refunded free of charge, provided that the tickets are refunded until 04 Mar 2025 included.

b) **Partially used tickets** for which the trip has not been completed; Refunds for unused flights will be made free of charge.

3) Extension of Ticket's duration:

The validity of the ticket can be extended until **22 Mar 2025**. (Included) without any fee difference or penalty.

Ticketing Date	Traveling Date	New Traveling Date	Ticket Extension Date	Transaction Date
19 FEB 2025 and before	19 FEB 2025 -22FEB2025 (Included)	22 MAR 2025 (Included)	22 MAR 2025 (Included)	04 MAR2025 (Included)

Relevant applications will only be valid for flights operated by Turkish Airlines.

INTERLINE FLIGHTS (CODESHARE OR SPA), REROUTING AND REBOOKING WILL BE MADE WITHOUT ANY CHARGE IN CASE OF SAME BOOKING CLASS IS AVAILABLE.

THE CHANGES MENTIONED ABOVE WILL BE LIMITED TO ONLY ONCE

Your kind cooperation in smooth transfer of passengers is appreciated in advance

ENDO: TELEX NO: 104718

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